

Duo Two-factor Authentication – First Time Setup via HKMU Duo 2FA Website in PC

Introduction

If you already have a device configured with Duo and need more 2FA information or make change to add or replace with another device. Please see FAQs and Device Management instructions in https://mfa.hkmu.edu.hk.

If you have problem, please contact IT helpdesk 2768 6523 or email itohelp@hkmu.edu.hk

On your mobile phone/tablet, download and install the Duo Mobile App.

Duo Mobile App Duo Mobile App Duo Mobile App iOS App Store

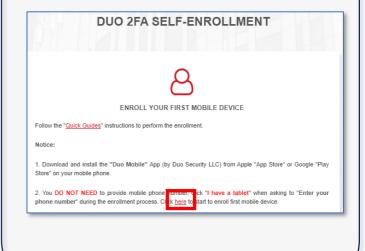
For those Android phone which cannot connect to the Google Play Store, user can download the Duo Mobile APK* (https://dl.duosecurity.com/DuoMobile-latest.apk) directly from official Duo website (update information can be reference from Duo knowledge base website.

* User shall Only download and install official APK file from Duo (click here to the detail) into your mobile device since unofficial APK may be altered by hackers for malicious purposes.

On your computer, open the HKMU Duo
2FA Website (https://mfa.hkmu.edu.hk) in
your browser.

Go to "Duo 2FA Self-enrollment" section.

Under the "Duo 2FA Selfenrollment" section, follow the steps and click "here" to start the enrollment.



Login with your Username and Password, click "**Submit**" button.



Click the "Get started" button.

Welcome to

Duo Security

Your organization uses Duo Security to protect your identity. Create an account to get started.

Learn more about Duo C

Click "Duo Mobile".

First, add a device

You'll use this to log in with Duo. You can add another option later.

Duo Mobile Recommended Get a notification or code on your device

Secured by Duo

You **DO NOT NEED** to provide phone number, click the "I have a tablet" even you will register a mobile phone.

Enter your	phone number
You'll have the	option to log in with Duo Mobile.
Country code	Phone number
Example: "5123	4567"
	Continue
	I have a tablet
	Secured by Duo



Duo Two-factor Authentication – First Time Setup via HKMU Duo 2FA Website in PC

14

On your computer, ensure Duo Mobile
App was installed on your mobile
phone/tablet, click "Next" button.

About Back

Download Duo Mobile
On your mobile device, download the app from
the App Store or Google Play.

Next

A QR code is generated and shown in the web browser and then use the installed Duo Mobile app in your mobile phone/tablet to scan it.

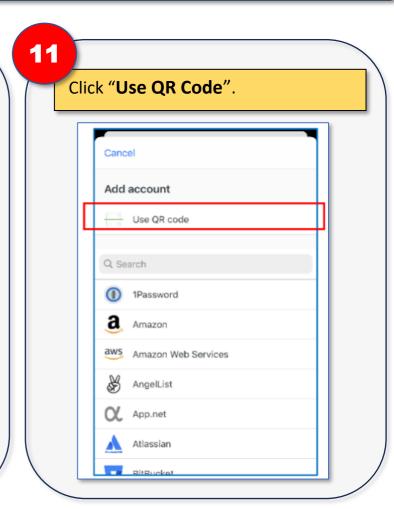
Scan this code in Duo Mobile
In the app, select Use QR code to scan.

Get an activation link instead

Secured by Duo

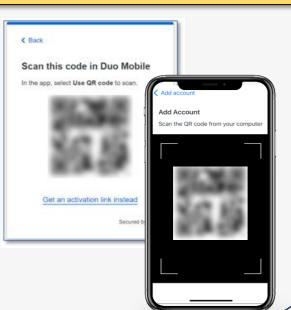
On your mobile phone/tablet, open the Duo Mobile App, click "Add".

Q Search
Accounts
Add

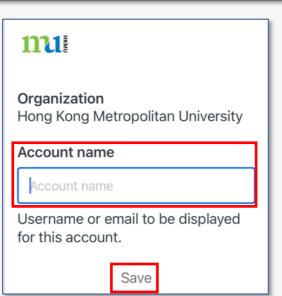


Use your mobile phone/tablet camera (approve the Duo Mobile app to use the camera if asked) to scan the QR code in the web browser.

Secured by Duo



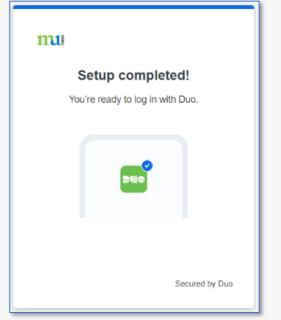
When successful, input your user name in the "Account name" field and click "Save" button in your mobile phone/tablet screen.



The follow screen will be shown in your computer web browser. Click "Continue".

**Provided The Provided The

Setup was completed and then an email with subject "Welcome to Duo" will be sent to you.





Duo Two-factor Authentication – First Time Setup via HKMU Duo 2FA Website in PC

You are ready

When you logon 2FA enabled application (e.g. eHRMS), you will be prompted to confirm your identity by responding either **Duo Push** notification or **Mobile Passcode** using the Duo Mobile app in your mobile phone/tablet.

