

Introduction

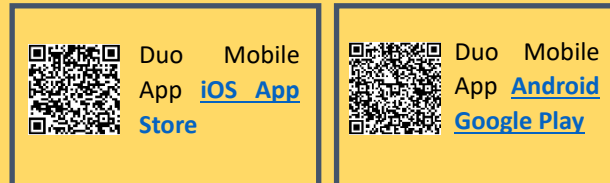
These instructions are for the initial setup to register your first mobile device to use Duo Two-factor authentication (2FA) **when accessing the [HKMU Duo 2FA Website](https://mfa.hkmu.edu.hk)** in your mobile phone which the Duo Mobile App was installed.

If you already have a device configured with Duo and need more 2FA information or make change to add or replace with another device. Please see FAQs and Device Management instructions in <https://mfa.hkmu.edu.hk>.

If you have problem, please contact IT helpdesk 2768 6523 or email itohelp@hkmu.edu.hk

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On your mobile phone/tablet, download and install the Duo Mobile App.



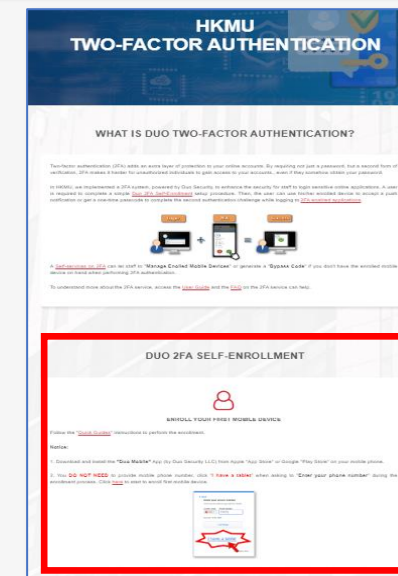
For those Android phone which cannot connect to the Google Play Store, user can download the [Duo Mobile APK*](https://dl.duosecurity.com/DuoMobile-latest.apk) (<https://dl.duosecurity.com/DuoMobile-latest.apk>) directly from official Duo website (update information can be reference from Duo knowledge base website).

* User shall **Only download and install official APK file from Duo** (click [here](#) to the detail) into your mobile device since unofficial APK may be altered by hackers for malicious purposes.

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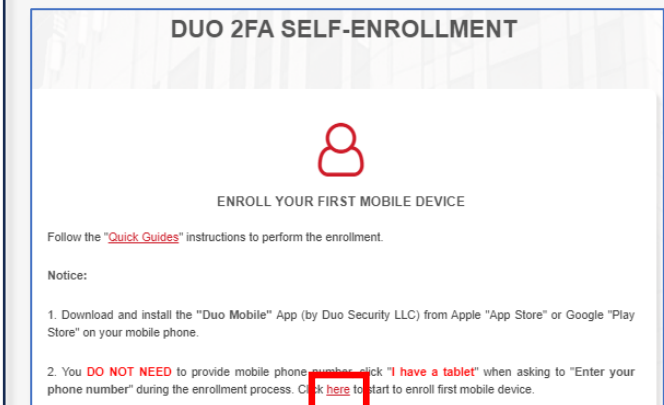
On your mobile phone/tablet, open the [HKMU Duo 2FA Website](https://mfa.hkmu.edu.hk) (<https://mfa.hkmu.edu.hk>) in your browser.

Go to “Duo 2FA Self-enrollment” section.



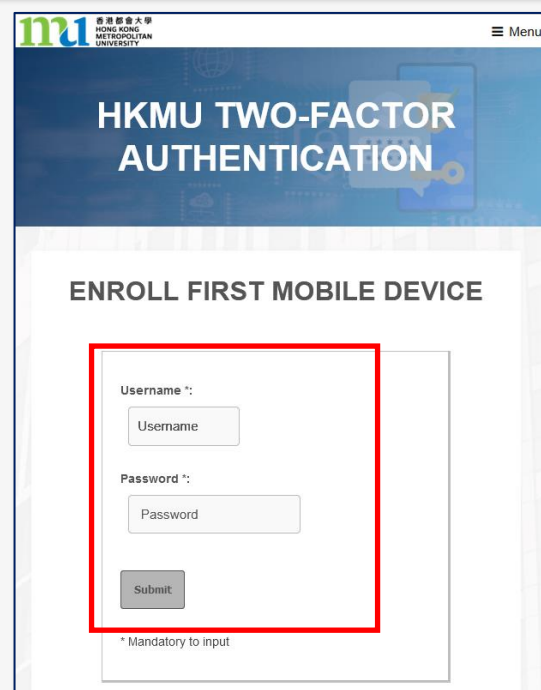
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Under the “Duo 2FA Self-enrollment” section, click ‘here’ to start the enrollment.



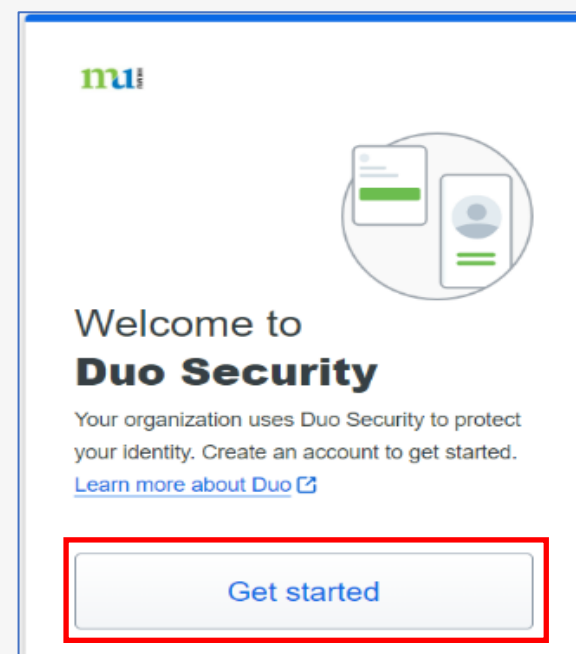
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Login with your Username and Password, click “Submit” button.



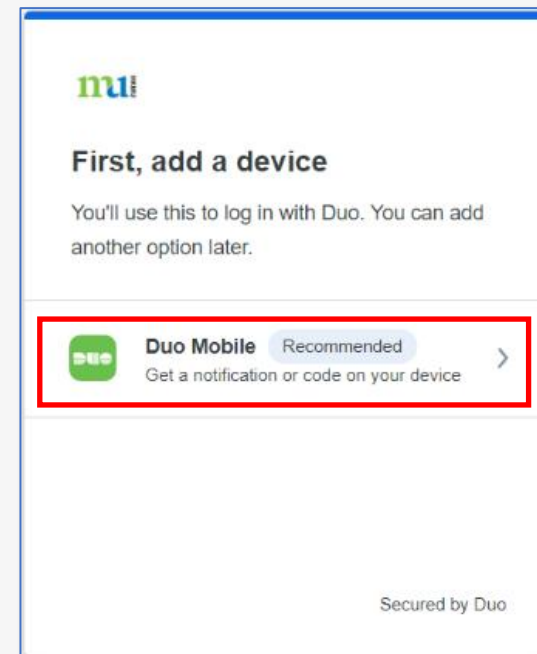
5

Click the “Get started” button.



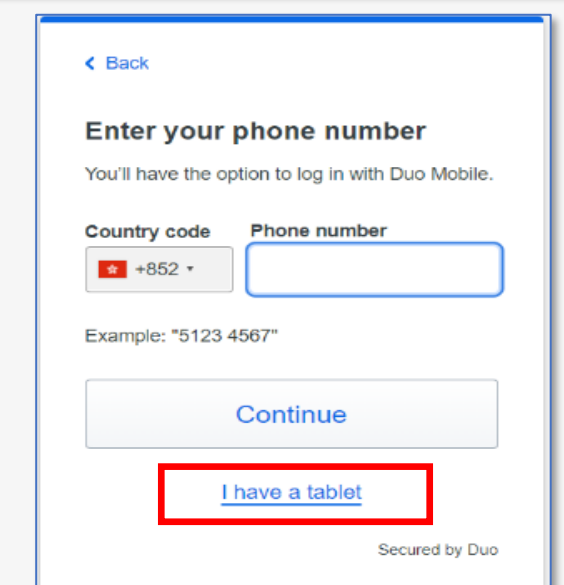
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Click “Duo Mobile”.



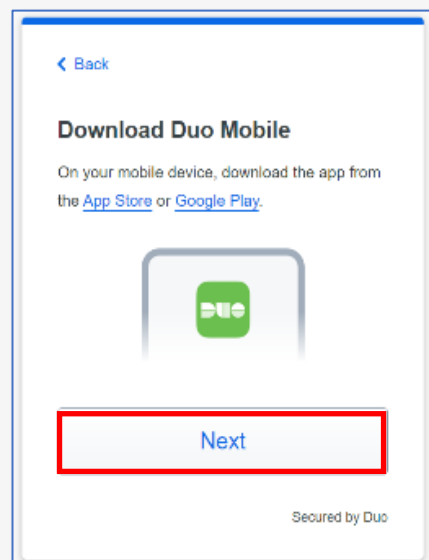
7

You **DO NOT NEED** to provide phone number, click the “I have a tablet” even you are registering a mobile phone.



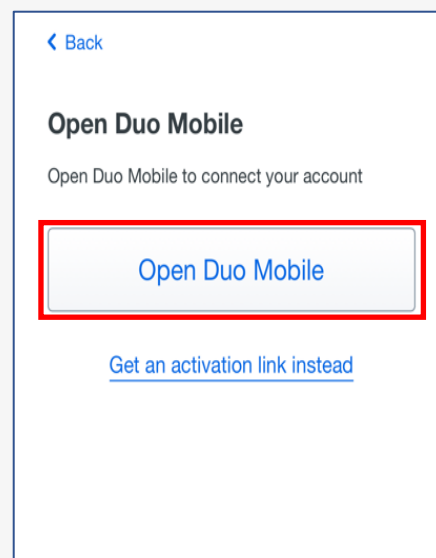
8

Ensure Duo Mobile App was installed on your mobile phone/tablet, click 'Next' button.



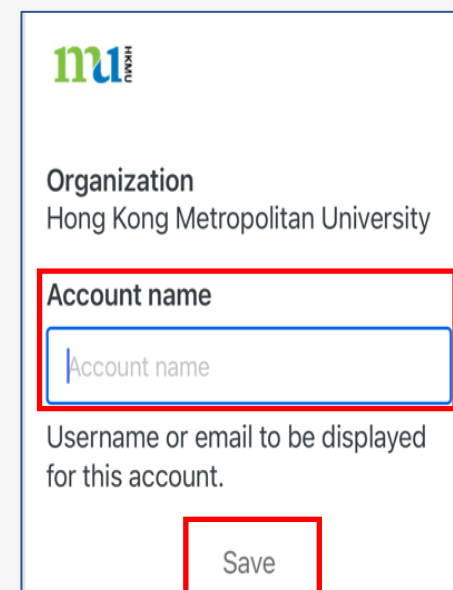
9

Click "Open Duo Mobile" button.



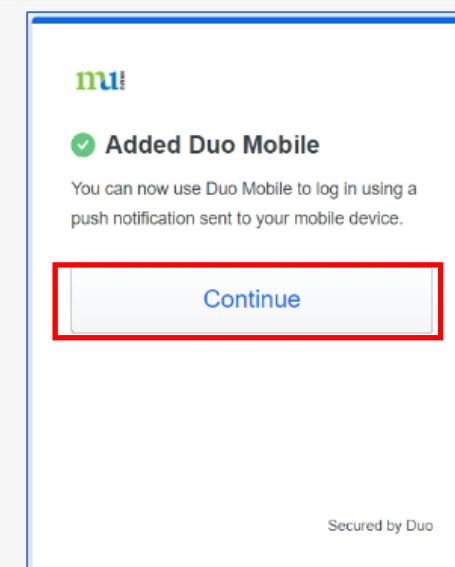
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Input your user name in the "Account Name" field, click "Save" button.



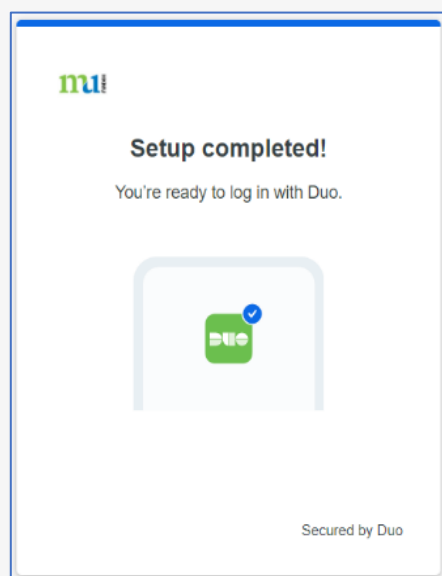
11

Go back to web browser in your mobile phone/tablet, the "Added Duo Mobile" screen will be shown, click "Continue" button.



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The "Setup completed!" screen will be shown and then an email with subject "Welcome to Duo" will be sent to you.



You are ready

When you logon 2FA enabled application (e.g. eHRMS), you will be prompted to confirm your identity by responding either **Duo Push** notification or **Mobile Passcode** using the Duo Mobile app in your mobile phone/tablet.

